

PROVISION OF SERVICES REGULATIONS INFORMATION

Name:	A Sure Heat Ltd
Legal Form:	A limited company registered in London and incorporated in the UK.
Service:	Plumbing and heating installations Servicing and repairs Kitchen and bathroom installations General plumbing
Registered office and postal Address:	28 Sywell Road Overstone Northampton NN6 0AN
Telephone:	01604 648990
Email:	melanie@asureheat.co.uk
Public registers:	Details about the limited company's registration can be viewed at www.companieshouse.gov.uk under reference number 08128668
VAT Number:	144 6341 23
Regulating Body:	Gas Safe registered no 548649 authorised by CAPITA
General terms and Conditions:	A letter of engagement accompanied by our standard terms and conditions will be provided at the start of any contract for works.
Applicable law:	Unless otherwise agreed, English Law, with the English Courts having exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it.
Work Guarantee:	All works guaranteed for 3 months from date of completion, this covers parts and labour, please see our full guarantee document for further information. Boilers are also subject to a specific manufacturer's warranty details of which will be provided on request. Your statutory rights are not affected by our guarantee.
Complaints:	Complaints can be made by contacting Melanie Spooner at the above address. Gas Safe also operate a complaints procedure and you can access this by visiting www.gassaferegister.co.uk or by calling 0800 408 5500.